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SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd)

4. Station Message Detail Recording (SMDR)

General a.

Station Message Detail Recording (SMDR) is a Centrex-CO optional arrangement which provides a record of calls originated by Centrex lines. The SMDR data is stored in the central office, and polled by the customer via voice grade lines, and secured by user password. Message details include the following information:

- (1) The Centrex line number or incoming tie line group which originated the call.
- The called telephone number. (2)
- (3) The date, time and duration of the call.
- (4) The type of facility used for routing the call, i.e., the Wide Area Telephone Service (WATS), Common Control Switching Arrangement (CCSA), normal exchange trunk (for directly dialed toll calls only), Foreign Exchange (FX), tie line or Other Common Carrier (OCC) access line facility.

Where WATS facilities are used for routing the call, the specific WATS band is identified.

Where FX, tie line or OCC access line facilities are used for routing the call, the record details are recorded as the same facility type.

(5) Charges for toll calls completed over the normal exchange trunks (directly dialed toll calls only).

b. Regulations

- SMDR may be offered to Centrex-CO customers where the Company's message billing (1) process has been arranged to provide this optional feature.
- (2) SMDR is not represented to be a provision of billing detail.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas